

# Christophe HERBETTE

Systems & Network Administrator

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## KEY SKILLS

Windows Server / AD	Linux Administration	TCP/IP, DHCP, DNS
VPN / VLAN	Virtualisation	MySQL / MS Access
Cisco / Webex	Backup & DRP/BCP	Level 3 Support

## PROFESSIONAL EXPERIENCE

*Since January 2020* | **RANDSTATDDIGITAL (Ex AUSY) — Airbus Defence & Space**

### **Systems Administrator — MCO (Permanent)**

- Supervision and administration of IT systems
- User support and incident management
- Deployment of deliverables and patches
- Level 3 support on equivalent platforms for international partners
- Steering committees with foreign partners
- Secret-level security clearance (*French Defence — "Habilitation Secret Défense"*)

*Nov. 2018 – Dec. 2019* | **DIVERCHIM CDMO**

### **All-round IT Technician (Permanent)**

- IT asset and telephony fleet management
- Vendor and service provider oversight
- Active Directory and intranet administration
- User support and training
- General services responsibilities

*May – Oct. 2018* | **SNCF**

### **IT & Telephony Correspondent (Contractor)**

- IT asset and mobile fleet management
- IT procurement and budget management
- Drafting user equipment allocation processes
- Monthly steering of the IT support service provider contract

*Jul. – Oct. 2017* | **UGIPS GESTION**

### **IT Coordinator (Permanent)**

- IT and telephony vendor management
- Deployment of a Webex platform
- Implementation of GLPI for incident and request tracking
- IP telephony administration — XIVO platform

*Sep. 2010 – Dec. 2016* | **ATLAS COPCO**

### **Systems & Network Administrator — DELL Specialist (Permanent)**

- Management of a fleet of 840 PCs and Cisco IP phones
- Migration from Windows XP to Windows 7/10 & Lotus Notes to Outlook 2013
- Image and package deployment via Altiris Client Management Suite
- AirWatch configuration on iPad, iPhone and Android devices
- VPN access management (Equant partner)

- Trainer and reference for Cisco Webex and Outlook
- Backup and restore operations on HP Data Protector

*Apr. 2010* | **NOVESCIA**

### **Network Administrator (Contractor)**

- Full IP re-addressing and renewal of the IT infrastructure
- User support: Exchange mailbox setup, network printer configuration

*Oct. – Dec. 2009* | **WEBMOOV**

### **Network Technician (Fixed-term)**

- Installation and maintenance of IT and network equipment in SMEs
- Development of an MS Access database for client invoicing

*Jan. – Mar. 2009* | **Lycée Théophile Gautier**

### **Network Administrator Internship (3 months)**

- Study and implementation of a site-to-site VPN solution

*1994 – 2008* | **LUDIC EDITIONS**

### **Sales Rep then Purchasing & Logistics Manager (Permanent)**

- Sales Rep (2005–2008): presentation and sale of educational materials, public procurement tenders
- Purchasing & Logistics Manager (1994–2005): supplier purchasing, stock management, team leadership (3 people)

## **EDUCATION**

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*2009* | **BTS in IT Management (HND equivalent)**

Specialisation: Local & Enterprise Network Administration

*2007* | **DAEU B — With Distinction (French University Access Diploma)**

Scientific stream

## **LANGUAGES**

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**French** — Native

**English** — Read, written and spoken